

## **TERMS & CONDITIONS**

### **1. Basis of use of the Mark Colbourne website.**

1.1 The Mark Colbourne website is provided to you free of charge for your personal use subject to these Terms and Conditions. By using this website, you agree to be bound by these Terms and Conditions.

1.2 These Terms and Conditions govern your use of the Mark Colbourne website in general, and all services provided in connection with him.

1.3 These Terms & Conditions do not affect your statutory rights.

### **2. Registration**

2.1 When submitting an enquiry on markcolbourne.com it is your responsibility to ensure your details are correct and complete.

2.2 It is your responsibility to ensure that you are logged in to your account when proceeding with an order to ensure that you can track your order.

### **3. Intellectual Property**

3.1 The content of the Mark Colbourne website is protected by copyright, trademarks, database and other intellectual property rights. You may retrieve and display the content of the Mark Colbourne site on a computer screen, store such content in electronic form, or print one copy of such content for your own personal, non-commercial use, provided you keep intact all and any copyright and proprietary notices. You may not otherwise reproduce, modify, copy or distribute or use for commercial purposes any of the materials or content on the Mark Colbourne site without written permission from Mark Colbourne MBE.

3.2 By hiring Mark Colbourne MBE you allow Mark to use imagery including your logo for promotional purposes, both physical and digital, across the Mark Colbourne website and related social media channels.

3.3 No license is granted to you in these Terms and Conditions to use any of Mark Colbourne's artwork or imagery, or that of his clients.

### **4. Third Party Websites**

As a convenience markcolbourne.com may directly link to other websites or material. Mark Colbourne MBE is not responsible for any of these websites or material which is beyond his control.

### **5. Availability of the Mark Colbourne Website**

5.1 Although markcolbourne.com aims to give you the best service possible, Mark Colbourne MBE cannot guarantee that the service will be fault free. If a fault occurs in the service, you should report it to [markcolbourne@icloud.com](mailto:markcolbourne@icloud.com) and we will attempt to correct the fault as soon as reasonably possible.

5.2 Your access to the Mark Colbourne site may occasionally be restricted to allow for repairs, maintenance and the introduction of new facilities or services. We will attempt to restore the service as soon as we reasonably can.

## **10.Return and refund policy**

10.1 If you change your mind about your booking within the specified lead time after placing a booking with Mark Colbourne MBE then you must do so by emailing [markcolbourne@icloud.com](mailto:markcolbourne@icloud.com). (Lead time is determined during the booking)

## **11.Refusal of service**

11.1 markcolbourne.com reserves the right to suspend or close your website visit immediately at our reasonable discretion if you breach any of your obligations under these Terms and Conditions.

11.2 Mark Colbourne MBE reserves the right to refuse service at his discretion.

**By using this website, you agree to the above terms and conditions outlined in this document.**